INSIGHT

INSIGHTS INTO SUBJECTIVE SAFETY IN PUBLIC SPACE

INSIGHT is a practical tool for measuring subjective (un)safety, understanding crime opportunity structures in public space and enabling cooperative collaboration. The target user group is all those responsible for the quality of public space. This includes police, municipal representatives, crime prevention councils, neighbourhood management, housing companies as well as citizens.

In public space, there may be conflict between long-term design and dynamic social changes, resulting in changing usage requirements. Public spaces are both of physical and social importance, and are accessible to all citizens. It could for example be a place of residence or transit, a park, square, road or parking lot.

Fear of crime can lead to avoidance of the use of public places, therefore, safety is understood as a component of quality of life. Only when people are safe and feel safe will public space be used.



Inititative Police report Initial inventory on crime of the and incivilities neighbourhood Problem identification crime / involved parties Georeferenced display Non-participative observation Problem verification crime / involved parties Georeferenced display Interdisciplinary Mapping of walk-through unsafe spaces -Walk around your Emoji Mapping Hood Summary and presentation of results and findinas

THE INSIGHT TOOLBOX

The INSIGHT toolbox outlines a process and five methods to evaluate security aspects and perceptions of safety of the public space from various perspectives. What securityrelevant aspects have already been considered, where are risk potentials such as crime opportunity structures and what possibilities for action exist?

INSIGHT highlights not only an external/expert perspective, but also the internal perspective of the residents. INSIGHT provides a clear, holistic picture of the security and safety of the focus area. The five methods are used in a process. Individual components can be helpful to get an impression of the security situation. However, an overall picture emerges from the application of all steps.

The toolbox contains the following methods and approaches:

- 1. Initial inventory of the neighbourhood
- 2. Police report on crime and incivilities
- 3. Non-participative observation
- 4. Interdisciplinary walk-through Walk around your Hood
- 5. Mapping of unsafe spaces Emoji Mapping







The reason for the INSIGHT process can be the findings that a space has not been accepted or is under used, or there is a dominant social group using the public space. For upcoming renovations and redesigns, the understanding gained can provide direction for a joint and coordinated approach.

The five INSIGHT methods and approaches can be combined and used in a complementary manner, specific to the inquiry, situation, or available resources. Use of INSIGHT allows both the expert perspective and the inner perspective of the residents feelings of (un)safety to be captured.

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