



CCI

CUTTING CRIME
IMPACT

Cutting — Crime Impact

www.cuttingcrimeimpact.eu

DELIVERABLE 6.8

Training requirements to support Toolkit 3 implementation





CCI
CUTTING CRIME
IMPACT



DELIVERABLE 6.8

Training requirements to support Toolkit 3 implementation

Deliverable Type

Report

Work Package

WP 6

Dissemination

Public

Month and Date of Delivery

Month 18, March 2020

Leader

DSP

Authors

Dorel Hiir, PJP
Julia Hall, USAL

Programme

H2020

Contract Number

787100

Duration

36 Months

Start

1 October 2018

CONTRIBUTORS

NAME	ORGANISATION
PAUL VAN SOOMEREN	DSP

PEER REVIEWS

NAME	ORGANISATION
ANDREW WOOTTON	USAL
PROF. CAROLINE DAVEY	USAL
BRAM VAN DIJK	DSP
BIANCA KREUNING	DSP

REVISION HISTORY

VERSION	DATE	REVIEWER	MODIFICATIONS
1.0	03/03/20	NOREEN MUZAFFAR (USAL)	MINOR AMENDS

Table of Contents

1	Introduction	5
2	PJP Tool – Training requirements.....	7
	2.1 <i>Toolkit name</i>	7
	2.2 <i>Toolkit description</i>	7
	2.3 <i>Proposed toolkit users</i>	8
	2.4 <i>Components/ elements of the toolkit</i>	8
	2.5 <i>What knowledge or skills are required for using the toolkit?</i>	9
	2.6 <i>Is there training already available to provide the above knowledge / skills? Or will bespoke training need to be developed?</i>	10
	2.7 <i>Any other training issues that need to be resolved...</i>	10
3	GMP Tool – Training requirements	11
	3.1 <i>Toolkit name</i>	11
	3.2 <i>Toolkit description</i>	11
	3.3 <i>Proposed toolkit users</i>	12
	3.4 <i>Components/elements of the toolkit</i>	13
	3.5 <i>What knowledge or skills are required for using the toolkit?</i>	13
	3.6 <i>Is there training already available to provide the above knowledge/skills? Or will bespoke training need to be developed?</i>	14
	3.7 <i>Any other training issues that need to be resolved...</i>	14

1 Introduction

Part of the CCI-project aims to help police forces across Europe to find innovative ways to improve how they fight high impact crime. They will do this through the development of toolkits and training requirements necessary to support the implementation of these tools in Europe. Toolkits are being developed – after thorough requirement capture – by six Police Forces / Law Enforcement Agencies (LEAs) from all over Europe.

In this report you will find the training requirements that are necessary to support further development and implementation of Toolkit 3: Crime Prevention through Urban Design and Planning (CP-UDP).

DELIVERABLE	NAME TOOL	LEA
TOOLKIT 1 PREDICTIVE POLICING		
D4.8	PREDICTIVE CRIME PREVENTION (PCP)	THE NATIONAL POLICE OF THE NETHERLANDS (NPN)
D4.8	BRIEFINGMAX	LANDESKRIMINALAMT NIEDERSACHSEN (LKA)
TOOLKIT 2 COMMUNITY POLICING		
D5.8	COMMUNITY CONNECT	GREATER MANCHESTER POLICE (GMP)
D5.8	COMMUNIDADES MAIS SEGURAS	CAMARA MUNICIPAL DE LISBOA (CML)
TOOLKIT 3 CRIME PREVENTION THROUGH URBAN DESIGN AND PLANNING (CP-UCP)		
D6.8	BUILDINGSAFERCITIES	POLITSEI-JA PIIRIVALVEAMET (PJP)
D6.8	PROMIS	GREATER MANCHESTER POLICE (GMP)
TOOLKIT 4 MEASURING AND MITIGATING FEELINGS OF INSECURITY		
D7.8	DUE JUNE 2020	POLITSEI-JA PIIRIVALVEAMET (PJP)

The tools are briefly presented in this report. More information about the tools are available in the separate 'Toolkit Specification' deliverables. This report focuses on the training requirements necessary to help further the development and implementation of the tools.

2 PJP Tool – Training requirements

The tool that will be discussed here is PJP's, 'BuildingSaferCities.' This will help develop Toolkit 3: Crime Prevention through Urban Design and Planning (CP-UDP).

2.1 Toolkit name

BuildingSaferCities

A training program, policy guide and process protocol to enable the Estonian police to support the effective planning, design and development of safe urban environments.

2.2 Toolkit description

This toolkit consists of three elements:

A CP-UDP training programme — Bringing together police, planners, architects and developers to develop a common understanding of CP-UDP and their role in delivering it.

- Creation of a common understanding of security for all the stakeholders in urban planning
- Fostering connections on CP-UDP with other stakeholders (i.e. local government, planners, architects etc.)
- Clarifying the roles in CP-UDP of different stakeholders/training participants
- Discussion of real and evidence-based security problems
- Development of shared solutions — where possible, acceptable to all parties
- Providing a platform for building relationships and supporting exchange of knowledge

Policy guidance for Estonian police:

- Definition of a role for the police in CP-UDP (i.e. who in the police organisation is responsible for CP-UDP matters?)
- Identification of the main partners that the police will work with in CP-UDP

Estonian Police CP-UDP Protocol – Process and guidance for practical engagement in CP-UDP by Estonian police. Practical guidance on the process and practice of delivering CP-UDP and addressing crime prevention issues within the design of the urban environment.

The Protocol will include:

- How to communicate with appropriate partners on security problems
- How to provide evidence-based insight on security issues relating to existing developments and locations for proposed new developments
- How and when to give feedback on design development proposals to local government planners, architects, design professionals and other stakeholders

2.3 Proposed toolkit users

The main users of this Toolkit will be:

- Police officers (e.g. community police officers; heads of units; etc.)
- Architects /urban designers
- Planners (local authority planning departments)
- Building developers

In addition, the toolkit will engage the 'next generation' of professionals involved in CP-UDP. These may include students of policing, architecture and urban planning.

2.4 Components/ elements of the toolkit

The toolkit consists of three elements:

A CP-UDP training programme (2–3 days) pack:

- Curriculum description
- Presentation materials
- Activity workbooks / worksheets
- Plans for site visits / walkabouts
- Design materials for intervention development

Policy guidance for Estonian police:

- A published policy document
- Policy presentation (or animation?)

Estonian Police CP-UDP Protocol – Process and guidance for practical engagement in CP-UDP by Estonian police:

- Process map and guidance
- Role description(s)
- Task / job description(s)
- Training materials (e.g. presentation; learning support materials; etc.)
- Case examples to inform practice

Virtual environment exercise (proposal):

- Potential to explore the use of VE technology to support training

Security issue displayed and 'solved' by participants in virtual environment.

2.5 What knowledge or skills are required for using the toolkit?

- Skill to evaluate crime prevention aspects to the police is required for using Estonian Police CP-UDP Protocol
- Knowledge, why we as police officers have to cooperate with stakeholders of CP-UDP and why we need to develop our organisation expertise in urban planning topics, this is required for using Policy guidance and process protocol

- Knowledge about the relevant stakeholders to cooperate in planning of new infrastructure, public spaces in the city is required for using Estonian Police CP-UDP Protocol
- Knowledge of the process of giving an opinion to a plan that was submitted for the police
- Knowledge of the security aspects that need to assess when a plan is submitted for the police for an opinion is required for using Estonian Police CP-UDP Protocol
- Specific skill/knowledge may be required for using specific elements of the toolkit

2.6 Is there training already available to provide the above knowledge / skills? Or will bespoke training need to be developed?

- Currently there is no comprehensive training for the skills and knowledge mentioned in p 7
- There have been a CPTED training sessions, but currently the training session is not being delivered since it was very general, and lot of police officers already have got the training

Some aspects of the skills mentioned in section 2.5 are delivered by the Police Academy and Estonian Art Academy. They have given optional lectures, which introduces the CPTED manual.

2.7 Any other training issues that need to be resolved...

There might be demand for CP-UDP training by other stakeholders – e.g. security firms, civil servants (for the CP-UDP protocol) and others.

3 GMP Tool – Training requirements

The tool that will be discussed here is GMP's 'ProMIS.' This will help develop Toolkit 3: Crime Prevention through Urban Design and Planning (CP-UDP).

3.1 Toolkit name

ProMIS

Crime Impact Statement (CIS) **P**roject **M**onitoring & **I**mpact **S**upport

NOTE: Design for Security (DfS) is a team within Greater Manchester Police (GMP) that provides security and crime prevention consultation and assessment of built environment design proposals — Crime Impact Statements (CIS). The CIS is a requirement for developments seeking planning approval for 'major projects' in Greater Manchester

3.2 Toolkit description

The ProMIS toolkit incorporates a number of elements:

A system for recording the details of CIS projects that:

- Enables the ongoing management and delivery of CIS projects to clients
- Develops a dataset from which the impact and benefit can be assessed of: (i) DfS; and of (ii) the CIS process of engaging in urban crime prevention to the police and relevant stakeholders

The ProMIS toolkit will supplement / update the existing 'Portal' IT system used by DfS for tracking CIS jobs.

The ProMIS toolkit will enable the assessment of DfS impact on a business cycle basis (i.e. monthly; quarterly; annually) and will provide analysis at the district level (or smaller, if feasible) and support the generation of visual data (graphs; tables; maps) that support communication of this assessment.

The ProMIS toolkit will correlate different characteristics of CIS projects with changes in crime levels and other policing issues (e.g. Incidents; call outs; etc.). Such characteristics might include:

- Building type and use
- Extent to which CIS recommendations are met (or not met)
- Secured By Design accreditation achievement (or not)
- Stage in design process at which CIS / crime prevention advice was provided
- Site geolocation data (for GIS mapping)
- Other

In addition, the ProMIS toolkit will enable GMP to gain an overview of urban development in Greater Manchester, especially with regard to the growth and development of new communities, and their impact on future policing priorities and infrastructure needs. Data to support this assessment will include:

- Building type and use
- Dwelling numbers (from which community size might be extrapolated)
- Site geolocation data (for GIS mapping)

The ProMIS toolkit will enable GIS mapping to support longer term tracking of historic CIS projects in geographic context (i.e. mapping CIS projects) and urban development and its potential impact on future policing needs/resourcing strategy.

3.3 Proposed toolkit users

The toolkit will be used on a day to day basis by the Design for Security team, specifically:

- The DfS Administrator (one person)
- The DfS Consultants (five persons)
- The DfS Manager (one person)

- The DfS Assistants (two persons – tbc)
- The DfS Analyst (one person)

In addition, the ProMIS toolkit will provide benefit to:

- Senior GMP police officers
- Local authority planners
- Architects (i.e. education)
- Greater Manchester Combined Authority

3.4 Components/elements of the toolkit

- ProMIS database system (intranet-based) to manage ongoing CIS projects
- Process map detailing the CIS delivery and how the ProMIS system integrates with this
- Training in using the ProMIS system
- Protocol and format for generating impact reports for different stakeholders
- Implementation / demonstration plan
- Communication strategy

3.5 What knowledge or skills are required for using the toolkit?

- Skill to analyse uptake of CIS advice required for using CIS Impact element of the toolkit
- Skill to correlate CIS impact data required for using Impact reporting element of the toolkit
- Knowledge of GIS mapping system required for developing the dataset element of the toolkit
- Knowledge of the RIBA Plan of Work required for using application form element of the toolkit
- Knowledge of Secured by Design accreditation (Gold, Silver & Bronze) required for using SBD achieved element of the toolkit

- Knowledge of GMP Force Management Statement required for using the overview of urban development element of the toolkit

3.6 Is there training already available to provide the above knowledge/skills? Or will bespoke training need to be developed?

- GIS mapping system training is available from software developers / sales
- Secured by Design training is available from Secured by Design (CPD presentation and website)
- Analysis of CIS advice uptake training in the form of job shadowing / mentoring will need to be developed
- Correlation of CIS Impact data training in the form of online training will need to be developed for DfS Analyst
- RIBA Plan of Work training in the form of online training will need to be developed for DfS Administration and Consultants
- GMP Force Management Statement training in the form of online training will need to be developed for DfS team

3.7 Any other training issues that need to be resolved...

- ProMIS will likely need to interface with GMP IT system (currently under development) iOPS
- Training and updates for DfS stakeholders will also be required to introduce and develop ProMIS toolkit
- Tailored presentations to introduce ProMIS to other stakeholders listed above will be required



CCI
CUTTING CRIME
IMPACT

